



Newsletter

Colebrook

Inspiring people, supporting communities

Issue 47 January 2025

Contact Your Voice for Quality: Email yvfq@colebrooksw.org or telephone 01752 205210

YVfQ wish all our readers a happy healthy and peaceful new year

Client of the month nominations in December



J was nominated for being so positive even though it has been a very difficult year for him, for having such a positive Christmas spirit during adversity.

Remember Anyone can nominate someone who has achieved something no matter how big or small. People who are nominated receive a certificate.

Vicky draws the Client of the Month nominations prize winners



As you know the names of all client of the month nominees are put in a hat and a winner and runner up is drawn by Vicky (Colebrook CEO). The winner of a £100 gift

card is R. B. and the runner up, who wins a £20.00 gift card is D. S.

YVfQ Christmas Competition Winner

Unfortunately we only had 2 entries for our Christmas competition so they are both winners and will receive a prize. The actual number of pens on the box was 85. The two winners were M. H. A. and P.T .

YVfQ in 2024

We:

Had 10 meetings (1 in a project)

Produced 11 newsletters

Facilitated the 2024 annual survey

Published the Colebrook Inspiring People to Cook Cookbook

Made suggestions and recommendations for the Colebrook 40th anniversary gift boxes

Produced the 2024 Learning Disability week video Inspiring People

Reviewed YVfQ terms of reference and the Welcome leaflet

Undertook a fundraising car wash

Set up an on-line suggestion box

Held a Christmas competition.



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YvfQ Annual Survey 2025

Please look out for our annual survey which happens in January and February every year.

The survey is in 2 sections or 3 sections if you live in housing provided by Colebrook

Section 1. Key Performance Indicators

We have to ask these questions because Social Services use them to check how well we are doing.

There are 20 questions in this section

Section 2. Colebrook Client Charter

We have asked this question to see how we are doing with the standards in our client charter.

There are just 2 questions in this section

Section 3. About your Housing (if you live in housing provided by Colebrook) There are 6 questions in this section.

There is a final question which asks how you rate the service Colebrook provides.

Once all responses are collated we will summarise the key findings in the newsletter. Colebrook will provide a report detailing what you said and what was done in response to this.



Why not share your ideas on how services can be improved.

You can now let the Your Voice for Quality Group know of any ideas or suggestions you have for improving services. And, if you want to you can do this without giving us your name.

We have set up an "electronic suggestion box" Just use the QR code or link below and type in your thoughts. We look forward to hearing from you.

<https://forms.gle/rZ8tk1kxMQ4HvXtW8>



If you would like more information about Your Voice for Quality or have any comments or suggestions please email: yvfq@colebrooksw.org or use our suggestion box.