



Issue 46 December 2024

Contact Your Voice for Quality: Email yvfq@colebrooksw.org or telephone 01752 205210



YVfQ wish all our readers a very happy Christmas and a peaceful new year



### Client of the month nominations in November

**DWE** was nominated because on their last support they felt confident enough to place their own bids on Amazon, making them more independent.

HH was nominated for becoming more independent in daily living skills, maintaining their room and doing their washing. HH has taken an active role in keeping the kitchen clean and tidy.

**MO** was nominated for embracing moving to a new area with such positivity. They have accessed the local community to widen their social circle and independently decorated their new flat, turning it into a beautiful home.

**DS** was nominated because they were amazing and so controlled at a recent Health check-up. They were an extremely patient, patient. They have also made significant progress with their cooking, utilizing support and doing some independently.

**Remember** Anyone can nominate someone who has achieved something no matter how big or small. People who are nominated receive a certificate.

Don't forget all client of the month nominations are put in a hat for a prize draw at the beginning of January 2025.



# Your Voice for Quality on Tour

We visited 55 Pasley Street for our November meeting. We were very well looked after and had a really useful meeting. We are hoping that it may be possible to visit some other projects in 2025. If you would like to host us for a meeting on the last Tuesday of the month please let us know.





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## **YVfQ Christmas Competition**

A competition everyone enter. Can you guess how many pens there are in this box? Either email your answer to yvfq@colebrooksw.org or tell your support worker who will pass on your answer. Don't forget to include your name. We have prizes for 5 people who are closest to the correct number. The closing date for all entries is Tuesday 24 De-







YVfQ Annual Survey Please look out for our annual survey which happens in January and February every year. We have kept the sur-

vey short again this year and it can be completed online or on paper. Last year 78 people completed the survey (which was just under half the people Colebrook supports). It would be great if more people could complete the survey this year. Support workers will be talking to you in January.

Why not share your ideas on how services can be improved.

You can now let the Your Voice for Quality Group know of any ideas or suggestions you have for improving services. And, if you want to you can do this without giving us your name.

We have set up an "electronic suggestion box" Just use the QR code or link below and type in your thoughts. We look forward to hearing from you.

https://forms.gle/rZ8tk1kxMQ4HvXtW8



"Believe in the magic of new beginnings now is your day to shine".

If you would like more information about Your Voice for Quality or have any comments or suggestions please email: <a href="mailto:yvfq@colebrooksw.org">yvfq@colebrooksw.org</a> or use our suggestion box.